Reset your District Password

Your District password includes but is not restricted to; your Windows logon, Aeries, Google account.

**IF** you are already logged onto the District network and are **proactively changing** your password or responding to a prompt to change it before it expires:

1. Point a Web Browser to [https://passwordreset.sbcusd.k12.ca.us](https://passwordreset.sbcusd.k12.ca.us)
2. Click on Change password
3. Enter your username, e.g. johntorrez
4. Enter your current password and click on the Next button
5. Enter a new password, and reenter/confirm the password
6. Click on the Change button and click on the OK button
7. SEE NOTE BELOW

**IF** your password *expired*, or you *forgot* your password, or If you’re *locked out* due to repeated failed password attempts:

2. Locate a computer which is currently logged onto the District network (a colleague’s computer)
3. Point a Web Browser to [https://passwordreset.sbcusd.k12.ca.us](https://passwordreset.sbcusd.k12.ca.us)
4. Click on Forgot my password
5. Enter your username, e.g. johntorrez and click on the Next button
6. Enter the last 4 digits of your SS# and click on Next
7. Enter your staff ID# and click on Next
8. Choose whether you’re resetting your password OR whether you’re unlocking your account, and:
   - **Unlock My Account**
     - Choose Unlock my account and click on OK
   - **Resetting My Password**
     - Choose Reset my password and click on Next
     - Enter a new password, and reenter/confirm the password
     - Click on Reset
9. SEE NOTE BELOW

**NOTE!** If you change your District password and you are running a **MAC** and or you have **mobile devices which are tethered to the District network** (connected to District Wi-Fi and or connected to your District email), you must reset your passwords for those apps on the device(s), as it will continue to attempt to connect to the Wi-Fi and or your email account with the old password, fail, and lock you out.

   **HOW TO:**
   - [IOS (iPhone & iPad) Wi-Fi Password Reset](https://passwordreset.sbcusd.k12.ca.us)
   - [Android Device Wi-Fi Password Reset](https://passwordreset.sbcusd.k12.ca.us)
Wi-Fi Password Reset for IOS (iPhone & iPad) Devices

1. At the Home screen tap the Settings icon

2. Tap the Wi-Fi icon to the left of SBCUSD

3. Tap Forget

4. Under CHOOSE A NETWORK… tap SBCUSD

5. Enter your Username
   (Example: sbc-district\johntorrez)

6. Enter your District password and tap Join

7. Tap Trust
Wi-Fi Password Reset for Android Devices

(step action varies depending on device maker and Android version)

1. At the Home screen tap the Apps icon

2. Inside Apps tap the Settings icon

3. Tap the Wi-Fi icon

4. Tap SBCUSD

5. Tap FORGET

6. Tap SBCUSD and set the Phase 2 Authentication field to: MSCHAPV2

7. In the Identity field, enter your district username (Example: johntorrez)

8. In the Password field enter your District password

9. Tap Connect