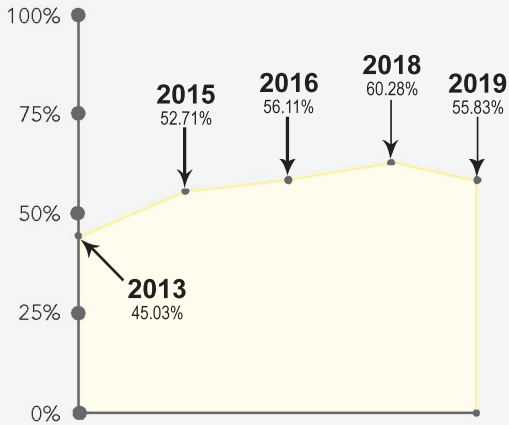


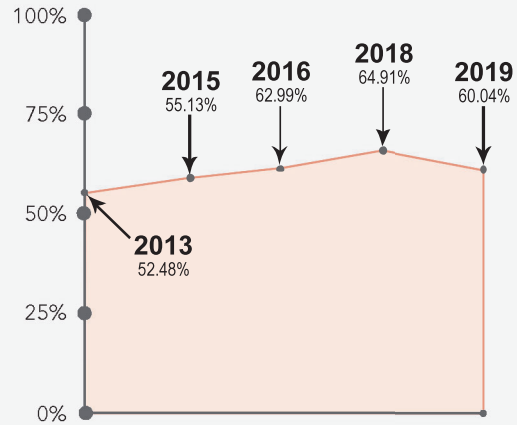
SPEED OF TRUST

SURVEY RESULTS

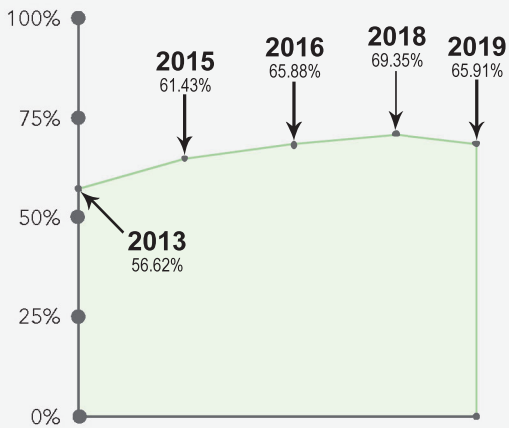
Speed of Trust (SOT) Index



Credibility



Relationships



Organizational

